

Horry Electric Cooperative, Inc.

www.horryelectric.com

Main Office

P.O. Box 119
Conway, SC 29528-0119

Conway Office: 369-2211

Socastee Office: 650-7530



(to report power outages only)

369-2212

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Horry Electric Cooperative, Inc. is a non-profit, member-owned organization providing information and energy-related services on a fair and equitable basis.



Your Touchstone Energy® Partner

Cool off bills with TogetherWeSave.com

SCORCHING TEMPERATURES and high electric bills don't need to arrive



hand-in-hand this summer. At Horry Electric Cooperative, we are committed to providing you with not only safe and reliable electric service, but also with information you need to save energy and keep electric bills affordable when the heat is on.

Powerful tools

One of the most powerful tools in Horry Electric's energy-saving arsenal is TogetherWeSave.com. The website offers nine applications focusing on different actions that, once completed, show an actual savings calculation. For example, in the "Lower Your Water Heater Temperature" application, you can virtually adjust the temperature setting on the water heater dial to see a projection of how much money you could save just by doing that.

Take the Virtual Home Tour on TogetherWeSave.com to find even more ways to cut costs. You can 'walk' through a home's family room, kitchen, laundry room, bedroom and basement and attic. Each area reveals at least two actions you can take to improve your home's energy efficiency. As you move through the room and complete the suggested changes, you will see a running tally of potential energy dollar savings.

The website also provides access to the Touchstone Energy Cooperatives TV Web Portal where you can view short energy-efficiency videos. You can even connect with other

energy-conscious members by sharing your story about what you are doing to be more efficient.

Additional insight

In less than 10 minutes, members can learn more about their individual home's energy use than they imagined, for free! To get started, all you need is your Horry Electric account number and access to horryelectric.com.

Simply click on the BillingInsights button, enter your Horry Electric account number and select the "I am interested in viewing or printing a comprehensive report of my energy use" option. Then complete the Home Profile.

BillingInsights is tied to actual billing and kwh use history for your account, our local weather data and our rates. As long as you enter the information in your Home Profile as accurately as possible, you will get accurate results.

BillingInsights also offers low-cost/no-cost recommendations and suggestions for long-term investments that can help lower energy costs.

We want to help you reach your energy-saving goals. So, go ahead: flip a switch, lower the blinds, raise the temperature on your thermostat and visit us at horryelectric.com to find out how little changes can cool off your electric bill.

James P. "Pat" Howle

Executive Vice President and CEO

Small change changes lives



IMAGINE THE OPPORTUNITY to help the less fortunate in our community with what amounts to little more than spare change. That's exactly what members of Horry Electric Cooperative do when they choose to participate in the Operation Round Up® program.

What is Operation Round Up?

Members of Horry Electric Cooperative have the opportunity to participate in an innovative program that provides funding for all kinds of worthy projects here in Horry County. It's called Operation Round Up, and it is administered by the Horry Electric Trust, a board of community leaders from Horry County who serve on a voluntary basis.

The bills of participating co-op consumers are rounded to the next-highest dollar each month. The extra cents we collect from each consumer go into the Round Up fund. The average consumer will contribute about six dollars a year. If all Horry Electric consumers join in, we will round up nearly \$300,000 annually!

Operation Round Up funds stay right here in Horry County. The guidelines we use for awarding Operation Round Up funds address needs for food, shelter, clothing, education, health care and other vital community services. Because we're a Touchstone Energy® Partner, we believe it's only right that we should work for positive change within the communities we serve. We consider it both a duty and a privilege to join with our members in leveraging the real power—the power of human connections—for the good of all.

Contributions to Operation Round Up are tax deductible.



Yes, **I want to sign up for Operation Round Up.**

NAME (ON ACCOUNT): _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

PHONE NUMBER: _____

ACCOUNT NUMBER: _____

EMAIL ADDRESS: _____

SIGNATURE: _____

DATE: _____

Return by mail to HEC, P.O. Box 119, Conway, SC 29528-0119 or drop off at Horry Electric Cooperative's Conway office (2774 Cultra Road).

***For more information about Operation Round Up,
call your local Horry Electric Cooperative Office:***

Conway: (843) 369-2211
Socastee: (843) 650-7530
www.horryelectric.com

The Touchstone Energy® symbol is your assurance that we're a community-minded cooperative providing high standards of service to customers large and small.

A 'once-in-a-lifetime' dog

HEC serviceman's Boykin wins national title

BY WALTER ALLREAD

THE HISTORY of the Boykin spaniel, the official state dog of South Carolina, is impressive.

Developed from one famous stray found near Spartanburg and, in the early 1900s, perfected around Camden into a superb hunting breed with an aptitude for water, the Boykin spaniel's fame has spread from the Palmetto State and across the country.

"What makes the dog so appealing is its versatility," says Horry Electric member Johnny Holden of Galivants Ferry. "It is just at ease hunting as it is in front of the TV being a lapdog. It's the perfect pet."

The Boykin spaniel's hunting prowess, especially in the wet environment of the swampy Southeast, is what sets the breed apart. For HEC Serviceman David Calhoun and his Boykin spaniel puppy, "River" (official registered name "Wingo Raging River"), that water-loving aptitude is what earned them a first place at the Boykin Spaniel Society's national championship held March 29–April 1 in Clinton in the puppy category. ("River" turned 1 on May 7.)

Holden, who trains Boykin spaniels as a hobby when not working for Conway National Bank, prepared



WALTER ALLREAD

River for the competition before turning over the reins to Calhoun, an Aynor resident. The competition was

HEC's David Calhoun, left, with 'River' and his trainer, HEC member Johnny Holden.

stiff—dogs came from as far away as Alabama and Montana, 200-plus overall, including 31 entrants in the puppy category alone. After the first day, the field of 31 had narrowed to just 13 following two land trials, and Calhoun knew that with water trials the next day—an arena in which "River"

excels and truly earns his name—his chances suddenly looked better than average.

After what Holden described as the most difficult water trial he'd ever seen—the first four dogs attempting it before "River" couldn't complete it—the judge was so impressed he actually turned to the crowd and said "River" and his trainer deserved a standing ovation.

"It was a very special moment," says Calhoun, who got "River" as a surprise birthday present from his family. "But then, he's very special—he's a once-in-a-lifetime dog." 🐾

River takes to the water like a champ—which is exactly what he is!



Honor Flight heroes

4

APRIL 11, 2012 ★ HONOR FLIGHT SOUTH CAROLINA

AGE:
88

TOWN:
Conway

MILITARY SERVICE:
U.S. Army

CO-OP AFFILIATION:
Horry Electric
Cooperative

Aubrey M. Anderson

One of the few survivors

Aubrey Anderson's Army buddy didn't last a week. "They paired you up in basic training," says Anderson, who was drafted off his family farm in Baker's Chapel. "The idea was he would look out for you and you would look out for him. Five days after we landed in Metz, France, in December 1944, the Germans were shooting at us. Ten minutes later, my buddy was killed with a bazooka. That taught me that if I wanted to live, I had to look out for myself."

The 19-year-old's days were filled with combat and fear. "If anyone tells you he wasn't scared, he was never there," Anderson says. "I felt all the time like I was going to get it, and worried about how bad it would be."

Anderson's 87th Infantry Division was constantly on the move, and he once went 62 days without pulling off his pants or socks. "My socks were practically melted to my feet," he says.

He was in two skirmishes where he was one of the few who survived. One of those times, it was his name that saved him. "A for Anderson meant you were always first," he says. "We had to take rubber rafts up the Rhine at night and go under a cliff, where the Germans were. The first wave made it by them, but the Germans opened up on all the other rafts. The next day I was with a whole new outfit."

In spite of his best efforts to forget, Anderson recalls vividly when the war with Germany was declared over, but "I guess they forgot to tell the Germans in Czechoslovakia about it. We had to go there and clean them out. We were caught between German 88s [88 mm artillery] and our own artillery. We had heavy casualties."

The 87th Infantry Division returned to the United States in July 1945, and after a short leave, reassembled at Fort Benning, Ga. They were about to head to the Pacific when the war there ended with the surrender of Japan.

Discharged from the Army, Anderson returned to the family farm between Aynor and Conway for a few years before he "started struggling on my own with a farm." He bought 45 acres, grew tobacco and then converted an old fertilizer warehouse into a skating rink that he ran with his family for 30 years.

"There was nothing good about the war, but it did get me closer to the church," Anderson says, looking back on his time in the Army. "It made me realize how much I had to be thankful for." —TIM CALLAHAN



As a 19-year-old soldier in the 87th Infantry Division, Aubrey Anderson saw some of the heaviest fighting in Europe. "I felt all the time like I was going to get it, and worried about how bad it would be," he says.



How to buy the book

Electric cooperatives in South Carolina sponsored an Honor Flight of 100 World War II veterans to Washington, D.C., on April 11, 2012. Purchase the souvenir book of the trip containing a profile and portrait of each veteran by mailing a check made payable to "Electric Cooperatives of S.C."

Honor Flight Book
808 Knox Abbott Drive
Cayce, SC 29033

Price: \$29.95 per copy, includes sales tax and shipping



Honored to meet you!

Four more local World War II veterans we met at HEC's 2012 Annual Meeting



WALTER ALLREAD

We were honored to meet four WWII veterans at our Annual Meeting April 3. Edward Stafford, 91, left, was an Army scout—and a Native American, his wife Peggie notes—who served in North Africa under Gen. Patton. Jerry Beaudry, above, is a disabled WWII and Korean Conflict Air Force vet who raises money to support the Wounded Warriors program and other charities. John Vargas, right, flew submarine patrols for the Navy “but never saw a sub,” he says. Elouise Smith Magowan, below, is an Army veteran who took part in Honor Flight Myrtle Beach’s October 26 trip.



Horry Electric Cooperative, Inc.

Statement of nondiscrimination

Horry Electric Cooperative, Inc. is the recipient of Federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U.S. Department of Agriculture, which provide that no person in the United States on the basis of race, color, national origin, sex, religion, age, or disability shall be excluded from participation in, the admission or access to, denied benefits of, or otherwise be subjected to discrimination under any of this organization's programs or activities.

The person responsible for coordinating this organization's nondiscrimination compliance efforts is Abigail Lewis, human resources coordinator. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and/or file a written complaint with this organization; or write USDA, director, Office of Civil Rights, 1400 Independence Avenue, SW, Washington, DC 20250-9410; or call, toll free, (866) 632-9992 (voice). TDD users can contact USDA through local relay or the Federal relay at (800) 877-8399 (TDD) or (866) 377-8642 (relay voice users). USDA is an equal opportunity provider and employer. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.



Your Touchstone Energy® Partner

Restoring service after the storm

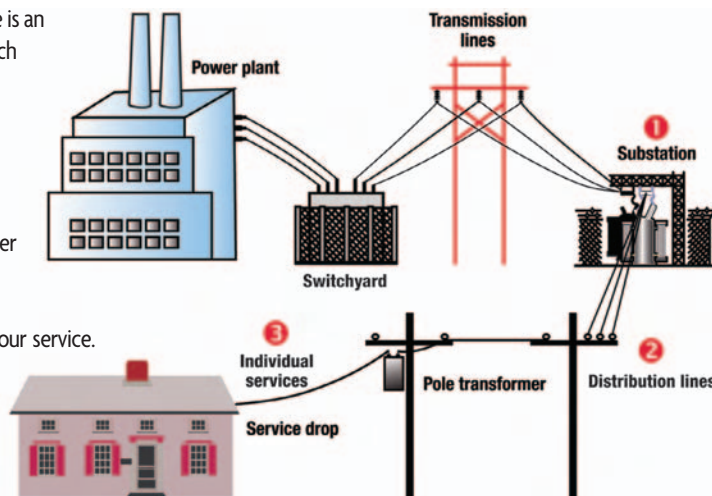
Goal is to get lights back on ASAP

RESTORING POWER after a major outage is an enormous undertaking that involves much more than simply throwing a switch or removing a tree from a line.

The main goal is to safely restore power to the greatest number of members in the shortest time possible. Keep in mind if there is damage to power plants, switchyards or transmission lines, those facilities must be repaired by our power supplier before we can restore your service. Transmission lines seldom fail, but they can be damaged by lightning, ice storms, tornadoes and hurricanes. Tens of thousands of people could be served by a single high-voltage transmission line.

When those facilities are working, problems in your co-op's electric distribution system can be corrected. Three primary areas of our system must be addressed.

1—Substations are repaired first. A co-op may have several local distribution substations, each serving thousands of consumers. When a major outage occurs, the local distribution substations are checked first. If the problem can be corrected at the substation level, power may be restored to a large number of people.



2—Distribution lines are repaired. Main distribution supply lines are checked next, if the problem cannot be isolated at the substation. These supply lines carry electricity away from the substation to a group of customers, such as a subdivision. When power is restored at this stage, all consumers served by this supply line could see the lights come on, as long as there is no problem farther down the line.

3—Individual services are restored. The final supply lines, called service lines, carry power from the transformer on utility poles or underground transformers outside houses or other buildings. Line crews fix the remaining outages based on restoring service to the greatest number of consumers.

Sometimes, damage will occur on the service line between your house and the transformer on the nearby pole. This may explain why you have no power when your neighbor does. Your co-op needs to know you have an outage, so a service crew can repair it.

To report a power outage, call PowerTouch, 369-2212. ☎

If your electric service is damaged

If there is damage to the equipment where the service drop enters your home, you may need to get an electrician to repair it before the co-op can safely restore your service. The weatherhead, where service lines enter the conduit leading to your home's electric meter, is the responsibility of the homeowner. So are the conduit and the meter base. The co-op can replace or repair damaged meters or service lines, but if you see damage to your home's weatherhead, conduit or meter base, contact an electrician immediately to get repairs started.

